

KCNET Email Changes PLEASE READ - IMPORTANT UPDATE FOR TUESDAY AUGUST 20th

Dear Valued KCnet customer,

Please mark August 27, 2013 on your calendar and be aware that starting August 20th, emails are being forwarded to your new mail box.

We have listened carefully to your requests and KCnet customers have voiced a desire for an email system that offers a higher level of security, better spam filtering as well as more stability and consistency. As such, we're rolling out a brand new email system for you to use.

This new system offers:

- Enhanced webmail with mobile device support – use it from your smartphone
- SSL secured and encrypted email
- Increased delivery performance
- Unlimited mailbox capacity
- Superior anti-spam system
- Customizable features such as:
 - Email forwarding
 - Auto-responders
 - Event calendar
 - Reminder notices, and more

For webmail users – webmail is now located at <http://mail.turnkeyonline.com>
Please go to the site so you may add the link to your bookmarks.

We are providing you with instructions on how to upgrade to this new system and they may be found at <http://turnkeymail.com/update/>

As of August 20, 2013, for your convenience, we will begin automatically forwarding all of your KCnet email to your new email address. Be sure to make these changes as soon as possible to ensure there are no delays in retrieving new messages. You may continue sending email from your kcnet.com email address until August 27, 2013, however, in order to send email after August 27, 2013 you will need to have switched your email address over to the new address.

You will need to change your email address in order to take advantage of this new service and we are providing instructions on how to do that and how to notify all of your contacts of your new email address. This process is very quick and can be accomplished in about 3-5 minutes time.

As an example: If your current email address is joe@kcnet.com, your new email address will be joe@turnkeymail.com.

We recommend you switch to the new system today.

While these changes are being made, there will be no need to worry about email being sent to your old kcnet.com email address because all those emails will be automatically forwarded to your new email address. In fact, the forwarding of those emails will begin on August 20, 2013 so we ask that you make the changes at your earliest convenience because all of your email will begin being sent to your new email address on that date.

The instructions for notifying people in your contact list as well as the instructions on how to update your email program to the new settings may be found at: <http://turnkeymail.com/update/>

We will have additional staff on hand during the transition to ensure your complete satisfaction.

If you have any questions, please send us an email to:
helpdesk@turnkeyinternet.net

Please visit <http://turnkeymail.com/update/> to view the instructions on how to change the settings within your email program as well as instructions on how to notify everyone of your new email address.

If you have any questions, please send an email to helpdesk@turnkeyinternet.net. We are pleased to bring this new email system to you and we know it will eliminate the issues you've experienced as well as enhancing your security and spam filtering. Thank you.